| **Test Name** | | | UAT Charge room | | | |
| --- | --- | --- | --- | --- | --- | --- |
| **Use Case Tested:** | | | Charge room for service | | | |
| **Test Description:** | | | When a customer is checked out  Then system should not be allowed to charge services | | | |
| **Pre-conditions** | | | The main menu is displayed | | | |
| **Post-conditions** | | | Room must not be charged for services after checkout | | | |
| **Notes:** | | **Bug: It is possible to charge a room for service after the guest has checked out** | | | | |
| **Result (Pass/Fail/Warning/Incomplete)** | | **FAIL** | | | | |
|  | **TEST STEP** | | | **EXPECTED TEST RESULTS** | P | F |
|  | Prompt to enter Room Id for checkout | | | System should prompt to enter Room Id | P |  |
|  | Enter Room Id | | | User should be able to enter Room Id | P |  |
|  | Prompt to accept charges | | | System should prompt user to accept charges Y/N | P |  |
|  | User accept the charges | | | User should be able to enter Y/N | P |  |
|  | Prompt to enter credit card details | | | System should prompt user to enter credit card details | P |  |
|  | Enter credit card details | | | User should be able to enter credit card details | P |  |
|  |  | | | System displays the amount debited and checkout complete | P |  |
|  | Prompt to enter room number for Record service through main menu | | | User should be able to enter room number | P |  |
|  | **Prompt to enter service charges** | | | **System should not allow to select services for checked out room** |  | F |
|  | **Prompt to enter cost** | | | **System should not allow user to enter cost for services against checked out room** |  | F |
|  |  | | | **System should not display or charge room for services against checked out room** |  | F |